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HUNTSMAN BOATS WARRANTY POLICY

OUR ASSURANCE TO YOU

Huntsman Boats stand behind the manufacturing quality and structural integrity of our boat hulls. We aim to build boats that are safe and buoyant, made to stand the test of time and keep you and your family safe. If an issue does arise, we will aim to work with the customer to remedy the issue as soon as we can, to our usual high standard.

Your Huntsman is built in accordance with the New Zealand Boat Building Compliance Code (CPC). Huntsman Boats comply with the warranty requirements within that programme.

FIVE YEAR STRUCTURAL HULL WARRANTY

CSB Huntsman Boats (NZ) 2018 Ltd - trading as "Huntsman Boats" - warrants that each new boat manufactured by them shall be free from faulty materials or workmanship for a period of five years from the date of original retail purchase. During this five-year warranty period, any faulty materials or workmanship will be completed free of charge at the Huntsman Boats factory, or by a repairer approved by Huntsman Boats, subject to the terms and exclusions outlined below. Delivery costs to and from the authorised repairer is the responsibility of the purchaser.

WARRANTY TERMS

- 1. This warranty is in addition to your rights and remedies as a consumer in the country where you purchased your boat, including the Consumer Guarantees Act 1993 in New Zealand.
- 2. This warranty only applies to boats purchased for personal use. Boats purchased or used for racing, competitive or commercial activities are not covered.
- 3. Any Huntsman Boat requiring repairs or replacement of parts must have an identifiable serial number, recognised by Huntsman Boats.
- 4. Any repairs or replacement of faulty parts will be completed during standard Huntsman Boats operating hours.
- 5. Except for the exclusions set out below, Huntsman Boats will repair or, at its discretion, replace any parts of the boat which are deemed to be defective during the Warranty period.
- 6. This warranty is transferrable to any new owner/s of the boat during the Warranty period, however the warranty period remains as from the original date of purchase.
- 7. No one other than the Director of Huntsman Boats has the authority approve additions, alterations or adjustments to the terms and conditions of this Warranty. Any alterations made by any other party shall not be binding on Huntsman Boats.
- 8. Use of a defective boat, or faulty component, must cease as soon as practicable once the fault is recognised. Continued use could cause further damage and will render the warranty void. The owner of the boat must





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contact the Huntsman Boats dealer the boat was originally purchased from as soon as they are able to once a fault is identified. If the owner is unable to contact the dealer that originally sold the boat, they may alternately contact the Huntsman Boats factory direct.

a. A Huntsman Boats dealer is a boat dealership that has an agreement with Huntsman Boats to sell new Huntsman Boats. Information on approved Huntsman Boats dealers in New Zealand can be found at: www.huntsmanboats.co.nz/find-a-dealer

EXCLUSIONS

- 1. Ski Poles are designed for towing water skis, knee boards, wake boards or any other application where the person being towed is the link between the rope and the Ski Pole. Ski poles should not be used for towing water toys (water toys should be towed using side cleats, within appropriate manufacturer specifications). Damage to a boat caused as a result of improper use of a Ski Pole will NOT be covered under this warranty.
- 2. **Third party components:** Some boat components are procured from external suppliers and are subject to their own manufacturer's warranty. Components that are normally covered by their own manufacturer's warranty include:
 - a. Propulsion motors and drive units;
 - b. Controls, instrumentation and wiring supplied with the motor and/or drive unit;
 - c. Battery;
 - d. Electronic fittings;
 - e. Painted and powder coated externally supplied parts;
 - f. Limited suppliers warranty.
- 3. This warranty only applies to products built, produced or fitted by Huntsman Boats (unless otherwise excluded). If you are unsure whether a component of your boat is factory fitted or otherwise, please contact your nearest authorised Huntsman Boats dealer or the Huntsman Boats factory for clarification.
- 4. Any modification, addition, or alteration to a factory completed Huntsman Boat by anyone outside of Huntsman Boats (including authorised Huntsman Boat dealers) must first be approved by Huntsman Boats before the modification or alteration is undertaken. Any modifications or alterations undertaken without prior approval by Huntsman Boats may void this warranty.
- 5. The boat must be transported on an approved Huntsman Boats trailer. Any damage caused as a result of a boat being transported on an un-approved trailer, or as a result of improper support or incorrect adjustment of a road trailer, may not be covered under this warranty.
 - a. Proper support of a boat on a trailer includes the boat being secured (strapped down) to the trailer at the transom.
- 6. This warranty does not apply to:
 - a. Any damage or defects caused by the boat being poorly maintained or used negligently,





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- b. Maintenance or expected wear through normal use,
- c. Damage to upholstery by tearing, ripping, solvents or punctures,
- d. Window or windscreen breakage or scratching,
- e. Gelcoat discolouration,
- f. Damage to ancillary equipment supplied by Huntsman Boats where the manufacturer's warranty conditions have been breached (e.g. motors, propellers, tanks, controls, batteries etc),
- g. Damage to a trailer or a boat powered or loaded in excess of it's regulations specified on the C.P.C plate/Serial number Plate,
- h. Any damage resulting from motors and accessories being installed or fitted incorrectly, unless that fitting or installation was undertaken by Huntsman Boats.

Huntsman Boats reserves the right to change specifications and designs of any boat model without assuming any obligation to modify any previously manufactured boats.

We recommend you complete and return the attached warranty registration card within 21 days of the boat purchase date, to ensure you understand the terms of the Warranty and to streamline the process if any future claims are required.